KRAFT QUALITY AND TRANSIT COMPLAINT

Georgia-Pacific Consumer Operations LLC

☐ ADVISORY ☐ MONETARY	CORPORATE / MILL COMPLAINT NO.	CUSTOMER COMPLAINT NO.	DATE	REVISION DATE

CUSTOMER INFORMATION

CUSTOMER NAME	LOCATION	
CONTACT	PHONE ( )	FAX ( )

ORDER INFORMATION

MILL ORDER NO.	CUSTOMER ORDER NO.	INVOICE NO.	CAR/TRUCK NO. (1 Load per Claim)	DATE SHIPPED

BASIS WEIGHT AND PAPER TYPE

DESCRIPTION OF PROBLEM

DOCUMENTS ENCLOSED: (Photographs, Carrier Inspection, and Truck Bill of Lading Signed by Driver should accompany all damage claims.)

☐ **SAMPLES** ☐ **PHOTOGRAPHS** ☐ **CARRIER INSPECTION** ☐ **SIGNED TRUCK BILL OF LADING** ☐ **CARRIER WAIVER**

DETAILED DESCRIPTION OF PROBLEM: (Press Tab to move between sections.)

MATERIAL DESCRIPTION - For additional line items, complete the Quality and Transit Complaint Addendum (GP 11727)

NO.	WIDTH OF PAPER	COMPLETE ROLL NUMBER	ORIGINAL WEIGHT	ORIGINAL LINEAL FEET	**DAMAGED AMOUNT
1					
2					
3					
4					
5					

****Damaged amount may be expressed as lineal feet, inches, wraps or full rolls (NOT weight, square feet or monetary amounts). If expressed in inches, the damaged amount should reflect the decrease in roll diameter. Example 4" of damage = a 42" diameter (for a 50" roll). Therefore, the damaged amount should be 8".**

If Monetary, AMOUNT REQUESTED: $

PLEASE SHOW CALCULATIONS:

THE COMPLETED FORM MAY SUBMITTED TO THE ATTENTION OF KRAFT TECHNICAL SERVICES AT ONE OF THE FOLLOWING:

Email: GPKraftTech@gapac.com **Fax:** (386) 329-0046 **US Mail:** Georgia-Pacific Consumer Operations LLC
Atten: Kraft Technical Services
PO Box 919 County Road 216
Palatka, Fl 32178

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